

## **Service First Fiscal Year 2007 Award Winners**

### **Teresa Harshman Ward - Lakeview Interagency Office, Oregon**

As interagency administrative officer for the Bureau of Land Management (BLM) and the U.S. Forest Service (FS), Teresa has been fundamental in the successful integration of administrative services, fire, safety, maintenance, and fleet management and on various external customer and resource initiatives. Teresa seeks efficient and timely methods of contracting and cost accounting. In addition, she has recently worked on agreements that more fully integrate the U.S. Fish and Wildlife Service into a Service First environment with respect to fire, radio support, and wild horse management.

### **Aquatic and Riparian Effectiveness Monitoring Program - BLM Oregon State Office and FS Region 6**

This program fulfills the monitoring component of the Aquatic Conservation Strategy of the Northwest Forest Plan. By using Service First, this monitoring program results in substantial savings and operational efficiencies for the FS and the BLM and uses the “best of both worlds” to get things done. For example, through the joint program, the regional and state monitoring needs for both agencies are met and total costs are greatly reduced (about half of what each agency would pay separately). Agencies work together to develop and refine watershed condition assessment models for aquatic provinces while using both agencies’ data to construct the watershed condition models to ensure seamless coverage of the Plan area. These are just a few of the tools this team provides to the state and region.

### **Central Utah Fire and Fuels Management - Richfield and Fillmore BLM Offices and the Fishlake National Forest**

These offices are committed to long-term integrated, streamlined, and efficient fire and fuels management operations. The 2007 interagency program endorses the Fire Operations Doctrine by providing better equipment, training, and more knowledge and skills to implement the program. The central Utah team is a single fire planning unit with positions shared across agency boundaries at all levels, starting with the Fire Management Officer. Fuels target accomplishment increased from about 3,000 acres per year prior to the interagency fire program to 22,000 acres for FS and BLM offices in 2007.

### **San Juan Public Lands Center, BLM Colorado State Office, and Forest Service Rocky Mountain Region (R2) for integrated planning in BLM and FS lands in Southwest Colorado**

This integrated and dual delegated unit and the planning staffs of the Colorado State Office and the FS's Region 2 completed a joint Draft Land Management Plan and accompanying Draft Environmental Impact Statement for the San Juan Public Lands Center in December 2007. The draft plan represents a milestone in Service First. The plan meets the legal requirements for both agencies while providing consistent direction for both agencies' lands. The joint planning process capitalized on the skills of both agencies' staff--FS provided hydrology, visual resource management, and wilderness skills while the BLM provided expertise in air modeling, minerals management, wilderness study areas, and the National Environmental Policy Act, among others. This process developed greater coordination between the State Office and Regional Office planning staffs and, without the collaboration of all three entities, the plan could not have been completed.

### **Southern Nevada Agency Partnership - Law Enforcement Team**

Comprised of agents from all four Service First agencies, this team has demonstrated excellence in improved customer service and increased protection of natural and cultural resources. For example, the team implemented and validated a new Interagency Dispatch Center process to improve agency and officer needs; pioneered the first interagency local Memorandum of Understanding to allow officers freedom to work across agency jurisdictions and take action for observed violations; created an exponential awareness of public land regulations and ethics through thousands of user contacts and positive media stories; and conducted annual cross-delegation training for all officers locally, enabling them to work across agency boundaries.

### **America the Beautiful - the National Parks and Federal Recreational Lands Pass National Implementation Team**

The new interagency pass program has been instrumental in providing a more seamless, consistent, and professional pass program. The integration of multiple agencies into one pass program began in 2005. Tremendous challenges were overcome, such as addressing all the logistical needs and procedural requirements of five different agencies. An extensive planning effort was completed on a short timeframe. The pass program generated \$25 million in FY 2007 with over 2 million passes shipped to field sites and, to date, over 1 million passes have been sold.